

## Terms and conditions Altractive

### Enrollment

By completing and signing this form you agree with the terms and conditions as stated here. By enrolling for a training with Altractive you commit yourself for the duration of the training as stated in the training information. There where specific conditions apply these will be stated in the specific information for the training.

Services and support coming forth from this agreement are personal and thus not transferable to another person. Agreement between both parties is reached when a completed and signed form and complete payment has been received by Altractive and a confirmation e-mail has been sent to you.

There is a 14 day reflection period, starting once we have confirmed your enrollment. Within these 14 days you may cancel this agreement in (digital) writing without stating a reason.

Once enrolled, this agreement is valid for the entire length of the training period up until when you pass as certified 'Transformational Breath facilitator'. When you enroll within 21 days before the start of the program, your enrollment will be accepted under the condition that you waiver the 14 day reflection period.

### Expenses

The price for the training includes: training by Transformational Breath senior trainers and a course handbook.

The expenses for meals, snacks and coffee/tea/juice during the training weeks are taken care of. The costs for each program are described on the webpage of each individual program.

The training programs are exempt from VAT.

### Course material

The organization of the training will supply you with course material, forms during the training, and other digital material. This material is copyright protected and belongs to Transformational Breath Foundation and/or Altractive. No part can be copied or shared unless after written consent of the owner.

### Payment

Current fees for training and other expenses can be found on [www.altractive.nl](http://www.altractive.nl). The payment procedure is an integral part of the online registration process.

Transfer of money can be done via IDEAL, Bancontact, bank transfer (additional expenses for international transfer are for your expense) or PayPal. Once payment has been completed you will receive an invoice for your administration.

Altractive guarantees that fees will not be changed during the training.

If timely payment is not received, Altractive has the right to refuse admission or to terminate attendance to the training or internship until payment has been finalized.

If Altractive has to resort to a debt-collection procedure it will include the total amount of outstanding payments as well as all expenses incurred for collection. You will always be held accountable for timely and correct payment for all involved costs. If training has been suspended due to late payment any additional costs for updating of your training materials will be for your own expense.

### Continuing your training to become a Transformational Breath facilitator and exemptions

After completion of this weekend, you have the opportunity to join the following personal development program Levels II and III, as well as the Professional training program for breath facilitators (Level IV).

There are no exemptions for other previously followed trainings.

There is full exemption for all demonstrably followed Transformational Breath Levels which have been taken with a certified senior Transformational Breath trainer in other countries.

### **Certification**

After completing the three training weeks (Levels I through IV), there is the possibility to become a certified Transformational Breath Facilitator. This certificate will be given after you have completed all certification requirements as listed on the website under the training program.

### **Guarantee for participation**

In case of insufficient enrollment, Altractive has the right to cancel the training. Reimbursement will go through Altractive.

Places in the training will be assigned on a first-come first-serve basis (as per receipt of payment and signed form). In case of overbooking of the program, participants who have previously indicated to wish to follow the entire professional training program will receive preferential treatment.

### **Early cancelation**

In case you need to leave the training before it has ended, there is no restitution of any fees. The missed days can be retaken during a next weekend or retreat with the same senior trainer. In case of death of a student this agreement will be considered null and void immediately and all outstanding payments will be waived.

For some programs, a minimum amount of participants is required. In case this minimum is not met, the training can be canceled without additional costs and your tuition fee shall be returned to you within 7 working days.

Altractive reserves the right to terminate the training weekend before or during trainings if this is deemed necessary. Payment will be restituted or one can agree to reschedule a training week.

Cancellations by Altractive will be notified as soon as possible but at least 1 week in advance for the week programs.

In case of force majeure on the side of Altractive, you will be informed of cancelation of the program as soon as possible and a new date will be planned for the program. Altractive reserves the right to offer the program with another trainer or in another form, depending on the situation.

In the situation of force majeure which is outside the influence of both Altractive and the participant, Altractive will endeavor to plan a new program as soon as the conditions of the force majeure have been lifted.

Altractive and the Transformational Breath Foundation reserve the right to refuse, remove or suspend participation when communication in any shape or form is felt to be aggressive, violent or in any other way deemed unacceptable for other participants, the trainer or yourself. Payment may not be restituted in this case.

### **Cancellation policy**

Cancellation within 2 weeks before the start of a training is possible against 50% of fees.

Cancellations within 7 days before the start of a training will not result in restitution of fees.

In cases of force majeure, participation in the same or more extensive program\* may be postponed within 12 months at no extra charge. This only applies for programs given by the same trainer/organizer. If desired, the (senior)trainer can decide that another person can take their place at no extra charge for the program of the date which needs to be canceled.

*\*from a 2-day to 1 week program or from seminar to training.*

## **Complaint procedure**

Altractive is of course committed to preventing any mistakes from happening. In case you may have a complaint, please contact us within 7 days of the event you wish to complain about. Altractive will make a great effort to remedy the problem as soon as possible to your satisfaction. Please send an email with your complaint to [info@altractive.nl](mailto:info@altractive.nl).

You will receive a confirmation of receipt once your complaint has been read. All complaints will be dealt with confidentially and will be answered ultimately within 4 weeks.

### ***For all complaints about private sessions***

By law, there is also a possibility to speak with an independent complaints officer. I am a member with [expertisecentrum voor klachten, calamiteiten en geschillen zorg en welzijn Quasir](#) via my professional association [NFG](#). They will also provide access to an adjudication committee, should this be necessary. The handling time of such a procedure is to be decided by Quasir. Please contact my association for more information about how to file a complaint.

The judgement of Quasir is binding.

Any claim for damages will never exceed the amount of paid fees.

### ***For all complaints about the trainings***

Should you not be satisfied about the way your complaint has been handled by Altractive, you can contact the Dutch Association for Transformational Breath ([TBA-NL](#)) for further attention of your complaint. Please contact the chairman via [voorzitter@transformationalbreath.nl](mailto:voorzitter@transformationalbreath.nl). The board will discuss the case and come with a recommendation. This recommendation will be binding to both parties.

Should you still not be satisfied with the way your complaint was handled by the association, you can contact the Transformational Breath Foundation via [info@transformationalbreath.com](mailto:info@transformationalbreath.com) for further discussion of your complaint. The board will discuss the case and come with a recommendation. This recommendation will be binding to both parties.

Any claim for damages will never exceed the amount of paid tuition.

All information provided will be treated with confidentiality. This confidentiality applies to all parties concerned, including yourself.

## **Liability**

Neither Altractive, nor trainers of TB, nor mentors are liable for damage, loss or theft due to participation of the training. Participation is completely at your own risk.

## **Confidentiality**

All information provided by participants or clients before, during or after the programs or sessions of which it can be expected to be of confidential nature, will be treated with confidentiality by Altractive, her contributors and trainers.

## **Privacy of contact details**

You are informed that your details will be kept only for the use of administration according to the European General Data Protection Regulation and will serve no other purpose than to inform you of services provided to you or those that might be interesting for you. Altractive will not share your contact details with any person or business without your prior agreement.

Your first- and last name, telephone number and email address will be given to Transformational Breath Foundation

in the USA when you apply for official trainings like the Reclaim your Breath weekend, Reclaim your Super Powers weekend, Levels I, II, III, IV en V.

If you are against sharing your details as described above, please let me know in writing.

You have right of access to your details at any moment. You also have the right to have your details corrected, added to or deleted at any time. A request hereto should be submitted in writing via email, with the exception of your contact details, which can be changed by yourself at any time via your personal surroundings on Altractives' website through your personal log in.

The full privacy policy can be found on the Altractive website under the header of procedures.

### **Amendments of terms and conditions**

Unless pre-arranged in writing, Altractive holds the right to change the terms and conditions of application.

If this happens changes will be posted on the website at least 2 weeks before taking effect and you will be informed personally.